

LIMITED WARRANTY REGISTRATION

CUSTOMER INFORMATION				
CUSTOMER NAME				
ADDRESS, CITY, STATE, ZIP				
PHONE NUMBER	ALTERNATE PHONE NUMBER	E-MAIL ADDRESS		
VEHICLE INFORMATION				
VEHICLE IDENTIFICATION NUMBER	YEAR	MAKE	MODEL	ODOMETER (MILEAGE)
COVERAGE INFORMATION				
<p>This Limited Warranty provides for Dent Protection coverage. See Limited Warranty details for Coverage, Additional Exclusions and Claim Procedures.</p>				
EFFECTIVE DATE	TERM 12 Months			
REPAIRER INFORMATION				
<p>PDR LINX, Inc. 5100 N. O'Connor Blvd, Suite 600 Irving, TX 75039</p>				
CUSTOMER ACKNOWLEDGMENT				
<p>I UNDERSTAND THAT THIS LIMITED WARRANTY IS NOT AN INSURANCE CONTRACT AND IS SUBJECT TO VERIFICATION. My signature below indicates that I have read and agree to all the terms and conditions of the Limited Warranty.</p>				
CUSTOMER SIGNATURE				

NO SERVICE WILL BE PROVIDED WITHOUT PRIOR AUTHORIZATION. FOR AUTHORIZATION, SEE CLAIMS PROCEDURES.

Administered by: Nobilis Administrative Services, Inc.
 P.O. Box 140185, Irving, TX 75014

DEFINITIONS

1. **Limited Warranty** means this DentGuard Dent Protection repair only **Limited Warranty**.
2. **Administrator** means Nobilis Administrative Services, Inc., at P.O. Box 140185, Irving, TX 75014.
3. **Customer, You or Your** means the recipient of this **Limited Warranty** listed in the **Customer** Information section of this **Limited Warranty**.
4. **Vehicle** means the automobile for which this **Limited Warranty** was received, as described in the **Vehicle** Information section of this **Limited Warranty**.
5. **Covered Repair** means a repair benefit as defined in this **Limited Warranty** that is not excluded under the "Coverage" or "Additional Exclusion" sections of this **Limited Warranty**.
6. **Effective Date** means the date coverage begins under this **Limited Warranty**.
7. **Repairer, Warrantor, We, Us or Our** means the facility where **You** received **this Limited Warranty**.

COVERAGE

The following is the list of benefits contained within this **Limited Warranty**. Please consult the “Additional Exclusions” section below for detailed explanations of specific exclusions.

DENT PROTECTION

This **Limited Warranty** provides coverage for a **Covered Repair**, utilizing Paintless Dent Repair (PDR) methods for repair of minor dents, less than four inches (4”), to exterior vertical and horizontal painted sheet metal body panels to the **Vehicle**. Paintless Dent Repair is a technical process that uses specialized tools to gently push/pull dented metal on **Your Vehicle** back to its original form. This **Limited Warranty** may also cover damage caused by hail. Only hail damage that can be completely repaired using the PDR process is covered. **Dents on roof panels equipped with a sunroof, moon roof or convertible hardtop are excluded from coverage, as well as dents that may damage the body finish or where paint is chipped or cracked and any dent that cannot be completely repaired using standard industry methods specified for PDR. Dents that require any type of conventional body shop methods or where access is restricted due to bracing, double metal panels, aftermarket installations or other access limitations are also excluded from coverage.**

ADDITIONAL EXCLUSIONS

Your Limited Warranty does not cover:

- *Repairs and/or replacements of covered components that were performed without prior authorization.*
- *Damage caused by neglect and abuse, misuse, vandalism, acts of war, flooding, riots, acts of nature, conditions or events including corrosion, abrasion or collision.*
- *Damage caused by modifications made that are not recommended by the Vehicle Manufacturer unless the modifications are performed by the Vehicle manufacturer.*
- *Damage due to manufacturer defects.*
- *Chrome, bumpers, grills, glass, plastic, or other non-metal exterior sections of the Vehicle body.*
- *Exterior surfaces that have a matte finish, finish film or wrap applied.*
- *Paint separating, scratches, chips, peeling, bubbling, cracking, flaking, rust or delamination.*
- *Vehicles used for racing on or off road, competition or speed contests.*
- *Commercially used vehicles, such as, but not limited to, emergency or police vehicles, taxi or transport carrier, snowplows, tow trucks; or vehicles with a gross vehicle weight rating (GVW) of more than 14,000 pounds or incomplete vehicles (cab & chassis).*
- *Events occurring outside of the territories of the U.S., Puerto Rico or Canada.*
- *Damage that existed on the Vehicle at the time You received this Limited Warranty.*

CLAIM PROCEDURES - Prior Authorization is required for all claims.

To arrange for service under this **Limited Warranty**, visit pdrlinx.com/dentguard. Our claims specialists will determine if **Your** repair is covered by this **Warranty**. Once **We** confirm, **You** will be contacted by one of **Our** certified technicians to schedule **Your** repair appointment. **You** will be asked to take **Your Vehicle** to an authorized technician for the repair.

Only services provided through the above procedures are eligible.

LIMITS OF LIABILITY

This **Limited Warranty** covers either a new or used **Vehicle** and **no deductible** is required. Our **Liability** for any single loss and the aggregate total of **Our** liability for all amounts authorized and paid or payable during the twelve (12) month term shall not exceed one thousand (\$1,000.00 U.S.).

IN NO EVENT WILL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE UNDER THIS LIMITED WARRANTY INCLUDING, BUT NOT LIMITED TO, LIABILITY FOR INJURY, LOSS OF LIFE, PROPERTY DAMAGE, LOSS OF USE, LOSS OF TIME, INCONVENIENCE OR COMMERCIAL LOSS AND TO THE EXTENT PERMITTED BY LAW.

Except when otherwise required by law, **We** have sole discretion in determining and implementing repair procedures. **We will not be responsible for any cost in excess of the actual repair cost. ANY REPAIR OR REPLACEMENT UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM US WILL NOT BE REIMBURSED.**

TERM

The Term of this **Limited Warranty** is twelve (12) months from the **Effective Date**. This **Warranty** is non-renewable.

CANCELATION

This **Warranty** was provided to **You** at no additional cost and is non-cancelable and may not be transferred to a subsequent purchaser of **Your Vehicle**.

OTHER IMPORTANT WARRANTY INFORMATION

THIS WARRANTY IS NOT AN INSURANCE POLICY AND IS NOT SUBJECT TO STATE INSURANCE LAWS. IT IS A WARRANTY BETWEEN YOU AND US FOR CERTAIN COVERED REPAIRS FOR THE COVERAGE RECEIVED WITH YOUR INITIAL HAIL REPAIR BY PDR LINX. YOU SHOULD OBTAIN YOUR OWN INSURANCE FOR DAMAGE TO YOUR VEHICLE, INCLUDING DAMAGE THAT MAY BE COVERED BY THIS LIMITED WARRANTY. THIS LIMITED WARRANTY MAY BE SUBJECT TO STATE LAW CONCERNING WARRANTIES OR SERVICE CONTRACTS.

You may obtain a full copy of **Our** privacy notice by sending a written request to P.O. Box 140185, Irving, TX 75014.

DISPUTE RESOLUTION

The following does not apply to this **Limited Warranty** in states where otherwise prohibited by applicable law: Any dispute arising out of or relating to this **Warranty**, whether in contract, tort, statute, regulation, ordinance, in equity or otherwise and whether **Your** dispute is with **Administrator** or **Repairer** shall be finally resolved by arbitration in accordance with the International Institute for Conflict Prevention and Resolution Rules for Non-Administered Arbitration (“CPR Rules”) by a sole arbitrator. To initiate arbitration, **You** must notify the **Administrator** in writing of **Your** desire to submit **Your** issue to arbitration. Pursuant to CPR Rules, **You** and the **Administrator** will first attempt to agree on a sole, neutral arbitrator. The arbitration shall be governed by the Federal Arbitration Act, 9 U.S.C. §§ 1 et seq., and judgment upon the award rendered by the arbitrator(s) may be entered by any court having jurisdiction thereof. The place of the arbitration shall be in, or within fifteen (15) miles of the city where **You** received this **Limited Warranty**.